

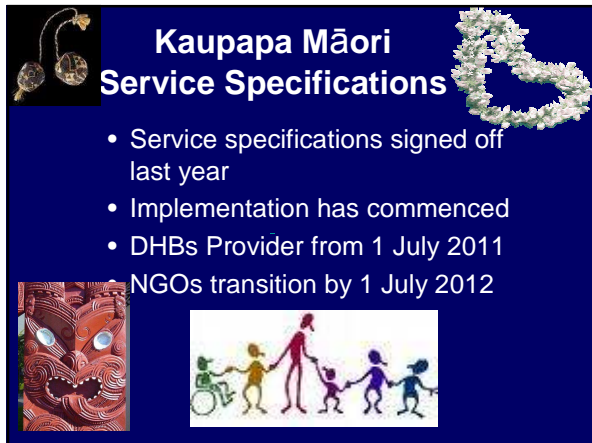


Kaupapa Māori Mental Health and Addiction Service Specifications

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Overview

- Discuss the key themes in the Kaupapa Māori service specifications Tier 2
- Discuss the Kaupapa Māori Whānau ora Worker service
- Introduce the draft audit tools for contract audit or self audit
- Group activity



Kaupapa Māori Service Specifications

- Service specifications signed off last year
- Implementation has commenced
- DHBs Provider from 1 July 2011
NGOs transition by 1 July 2012



2008

Te Puāwaiwhero
The Second Māori Mental
Health and Addiction
National Strategic Framework
2008–2015

Tier 2

- Kaupapa Māori: those services that have been specifically developed and are delivered by providers who identify as Māori.



Definition

- Services will provide support
- be responsive to those people with more complex needs and co-existing illnesses or issues and ensure relationships with other organisations, and referral pathways are in place, to support good access
- will broker access to the services required.

Objectives

- Recognise the link between culture and health
- Prioritise Māori and Māori Responsiveness
- Deliver services for Māori by Māori
- Build on and improve Māori Health gain
- Achieve whānau ora

Achieve whānau ora

- Placing Māori at the centre- as a priority
- Moving from western models to collective holistic models of wellbeing

Whānau ora Worker

- Assists the tāngata whāiora and their whanau identify their support needs
- Key co-ordination function to access and use the available resources
- All supports based on assessment of need
- All supports part of overall plan

An Audit Tool

- Services have quality systems and processes in place (Internal audit)
- Services are audited by DHB Planning and Funding as part of a contract audit.



Examples of evidence

- What would the auditor expect to see as evidence that the service was operating according to the service specification?
- In groups, provide some examples for each paragraph listed under the service definition.

Your feedback and comments most welcome

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