

PRIMHD NGO Regional Coordinators teleconference

Date:	Thursday, 11 November 2010
Time:	9.00 – 10.00am

Chair: Phillipa Gaines

Minutes: Katie Weastell

Present: Soledad Labbe-Hubbard, Vivienne Martin (left at 9:30), Katie Weastell, Dita Ciulacu, Renata Balfour, Susan Rawlins, Mary Borisova, Sharan Foga, Kuvandrin Poonan, Sharan Foga, Phillipa Gaines, Kyle Hawkins

Absent: Ryan Papps? Belinda Walker

#	Discussion	Actions
1	<p>Welcome, apologies and prioritisation of items on the agenda</p> <ul style="list-style-type: none"> Apologies noted above 	
2	<p>DHB PRIMHD Site Coordinator's meeting – 16 November</p> <ul style="list-style-type: none"> Renata will be joining Phil and Angela at the MOH to videoconference in. Dita will also join from Canterbury. Phillipa is working to complete a document summarising interpretations of t codes by end of today. 	<p>Soledad and Dita to discuss Dita's link in offline.</p> <p>All RCs please send Phil any changes to be made by COB today.</p> <p>Soledad to send Phil her coded documents by COB today</p>
3	<p>PRIMHD online, update on ODS redevelopment process</p> <ul style="list-style-type: none"> The ODS redevelopment process was initially scheduled for completion by December. A delay in the process means that the testing environment will now not be in place until tomorrow (Friday 12th), all changes are expected to be in place by 18th of January. This process does not include changes to the user interface or PRIMHD Online web form (i.e. extract data) . It is hoped that the changes to the ODS will flow on to enhance efficiency of PRIMHD online. With the outcome of the ODS redevelopment unknown until 18th Jan, this pushes out any potential to upgrade PRIMHD online, Mary will not be around to champion RC requests. Regional coordinators and NGOs can continue sending their suggestions to primhduserinterface@moh.govt.nz Sharan advised that enhancement requests to PRIMHD Online will be considered and if approved, implemented as part of the annual maintenance cycle. The next maintenance cycle will happen in fiscal year 2011/12. Soledad queried processes around the recent MOH online system crash; this impacted on ability of NGOs to input PRIMHD data, how will NGOs know about this sort of problem in the future? This event was extra-ordinary, is part of business as usual processes. 	<p>Mary send Katie/ Phillipa list of requested changes</p> <p>Katie include PRIMHD online PRC requested changes in Face to Face agenda</p>

#	Discussion	Actions
4	<p>Access to Business Objects</p> <ul style="list-style-type: none"> Is there any interest from NGOs in purchasing access to Business Objects? Group discussed whether there are any benefits for NGOs. For most the system is probably too expensive. If an NGO purchases a Business Objects Deski or Webi licence, they will be able to create their own reports using their own PRIMHD data but they will not be able to include any national comparison information because they are restricted by security. The security only allows a user to see data from their own organisation (and to perform a national comparison you need access to all organisations). Previously circulated information on licensing is attached as appendix A. Could be possible for NGOs to cluster together to access Business Objects reports? Sensitivity of business strategies seems to make this difficult. 	<p>Sharan to present to the National NGO Group how data will look like via Business Objects.</p>
5	<p>Any further agenda items for face to face meetings</p> <ul style="list-style-type: none"> Business As Usual document, update on MOH position will hopefully be able to provide a formal update at the face to face meetings. (Included within MOH update item already on agenda) Stage 2 providers: Who ensures these providers are providing sufficient data, reporting consistently? Monica and Jenny have this role; are alerted to any issues via Hillary's audit process. (Audit process already on agenda). NGO reporting will be updated, will be able to give an idea of how testing is going. 	<p>Katie to send draft agenda to all RCs by COB tomorrow</p>
6	<p>Issues Register</p> <ul style="list-style-type: none"> #45 Communication has been sent to contract holders about extension of Regional Coordinator roles, and Service Level Agreements renewed. Central Region processes may be slightly later as the agreement began at a later date initially. #37 Wild Bamboo have indicated delays for 10 NGOs in the Northern region. Any NGO which is facing delays when opting for a vendor can collect data retrospectively if they wish, but are not required to do so by the MOH. Wild Bamboo also only submits compliance files once a month at the moment (on the 20th), Wild Bamboo have been informed they can submit files more often. 	
7	<p>Lessons Learned Log</p> <ul style="list-style-type: none"> No new additions 	
8	<p>Minutes and actions of the last meeting (22nd October)</p> <ul style="list-style-type: none"> See actions table below 	
9	<p>Any Other Business</p> <ul style="list-style-type: none"> No further items. 	

Date of next teleconference: **9am Friday, 19th November 2010**

Chair: Phillipa Gaines
Minutes: Katie Weastell

Summary of Action Points from the PRIMHD RC meeting

Updated: 08 Oct 2010

#	Action Point	Responsibility	Progress on Action
7.	Contact David Ireland about the next national face to face meeting of the PRIMHD DHB site coordinators and see if there is an opportunity to address some of the common business rules so that we have a standardised set.	Phillipa	In progress David has indicated that the next face to face meeting of PRIMHD DHB site coords will be on 16 Nov. PRIMHD NGO coordinators are to join via videoconference.
9.	Give PRCS some standardised information to hand onto NGOs before the end of the project	MOH	To be addressed at Face to Face meeting
36.	Send Katie piece on Auditing demands vs PRIMHD to Katie to add to LLL	Vivienne	
39.	Look at dates when the separate T-code meeting could take place. Needs to be November.	Katie	Revisit after Face to Face discussion on T-codes
40.	Discuss Dita's link to PRIMHD DHB site coordinator's meeting on 16 November offline.	Soledad and Dita	
41	Send Phil any changes to draft PRIMHD T-code interpretation summary, to be done by COB today.	All RCs	Complete
42	Send Phil her coded documents by COB today	Soledad	Soledad
43	Send Katie/ Phillipa list of RC's requested changes to PRIMHD online	Mary	
44	Include PRIMHD online requested changes in Face to Face agenda	Katie	
45	Present to the National NGO Group how data will look like via Business Objects.	Sharan	
46	Send draft Face to Face agenda to all RCs by COB tomorrow	Katie	

Ongoing:

#	Action Point	Responsibility	Progress on Action
10.	Continue to send through mapping documents with changes <i>highlighted</i> to Monica.	All PRCs	Ongoing
12.	Highlight issues to be included in the HISO Review and to return these suggestions to Platform.	All PRCs Platform	Ongoing
13.	Lessons learned to be recorded in a template, as a method of capturing PRC wisdom for future use.	Platform/ MOH	Ongoing
6.	Consider using the Ministry's MH Newsletter as a medium for 'linking the dots' for the sector between key projects.	MOH	Ongoing

Appendix A

Sent By: Mary Borisova/MOH on 11/10/2010 16:41:55
To: "Renata Balfour [CCDHB]" <Renata.Balfour@ccdhb.org.nz>, "Dita Ciulacu (Dunedin)" <dita.ciulacu@pactgroup.co.nz>, "Kyle Hawkins (National Office)" <khawkins@richmond.org.nz>, "Soledad Labbe-Hubbard (NDSA)" <Sole@ndsa.co.nz>, "Vivienne Martin" <Vivienne.Martin@lakesdhb.govt.nz>, Ryan Papps <ryan.papps@nmhs.govt.nz>, kuvandrin.poonan@ccdhb.org.nz, Susan.Rawlins@ccdhb.org.nz, Belinda.Walker@lakesdhb.govt.nz
Copy To: Sharan Foga/MOH, Monica Martin/MOH, Jenny Hurunui-Angus/MOH, pgaines@lattice.co.nz, primhd@platform.org.nz, Hilary Sharp/MOH
Subject: Business objects license info

Hi everyone

Regarding access to reports via Business Objects or Infoview. Here is what we have found out.

Business Objects

If an NGO (or DHB) wants to purchase business objects, there are two types of licenses:

1) "SAP Business Objects Professional for Query reporting and Analysis" license which allows a user to *view DESKI/WEBI reports* already published. This is a browser based application

Cost \$2,500 plus GST per named user - [from what I can gather, this is what the Ministry has that allows us to share the standard reports with NGOs via InfoView.](#)

2) "SAP BusinessObjects Web Intelligence" which allows a user *to create* a new DESKI (software installed on the client) /WEBI (browser based) report for publishing.

Cost \$2,260 plus GST per named user. - [this is what NGOs need if they want to create own PRIMHD reports out of Business Objects](#)

Both of these licenses have an annual software maintenance charge of 22% which is for on-going Business Object technical support and software upgrades.

The license is for single users, so cannot be shared, but can be transferred from one user to another as peoples roles change.

Those who do wish to get it, can contact either SAP (0800 300 727 or visit site

<http://www.sap.com/australia/index.epx>) or InHouse Services [Terry.rieper@inhousetld.co.nz

(04) 499 6818 Or 027 483 6945]. Note: There may be other Business Objects re-sellers, these are just the couple we know of.

Some re-sellers may offer discounts on above prices, so worth asking.

InfoView

As you can see, for an NGO the cost of a business object license is pretty high, so a cheaper way for NGOs to access the generic reports we are developing would be via the InfoView application that sits on the Health Network. So if they already have a secure VPN connection, Health Network access and Digital Certificate, they will be able to access the reports via the following link, once they have sent in the "Business Objects User Request Form" (attached).

<http://busobjxi.moh.health.nz/MOH.html>

Regards
Mary