

GAINING SECURE ACCESS TO PRIMHD

Selecting an Accredited Network Service

NGOs need to choose an accredited network service to gain access to the Health Network and thereby gain access to PRIMHD.

To find out more information about access to the Health Network, visit <http://www.moh.govt.nz/moh.nsf/indexmh/healthnetwork-infopack>.

Please note that although the web site provides information on several accredited secure network services, some of them are more appropriate for organisations that have a network and others for single user sites. The network services identified below are good candidates in meeting NGO network needs to report to PRIMHD.

Overview of Costs

The following table shows indicative network service costs set as at 1 March 2010. Please confirm the latest price with the vendor before making any commitment.

There may be other costs associated with establishing your secure network. A collaborative approach with your IT support team and other stakeholders within your NGO is recommended.

Network Service	Vendor	Set Up Cost	Special firewall modem (b)	Minimum Contract term	Ongoing monthly Costs	Other costs
SecureMe for Health	Telecom	\$0 or \$200 (a)	Y	36 month (c)	\$95 per site	Standard broadband connection required
SecureIT	HealthLink	\$100-\$200 (d)	Y	36 month (e)	\$85 per site with own anti-virus software (d)	\$135 configuration fee on installation
Health Network VPN Services	Telstra Clear	Price on application (dependant on contract term)	Y	12-24 month	\$100 per site	Data throughput charge e.g.: 1meg = \$20 100meg = \$300 (f)
Health Remote	Telstra Clear	\$80	N	No minimum term	\$30 per user (g)	

(a) No cost if NGO chooses to self-install. \$200 if assistance with installation is required.

(b) Services that are based on a special firewall modem include a NGO site visit by the vendor's installer. Services that are not based upon a firewall modem do not require a site visit.

(c) No penalty if terminated after 12 months

(d) Volume discounts available. Refer to SecureIT Information Pack on vendor web site.

(e) Early termination penalty applies

(f) This service incurs a traffic throughput fee based on the data allocation across the Interconnection point(s)

(g) \$30 per month for the first user, \$25 per user per month for subsequent users.

Costing considerations

NGOs are responsible for covering costs incurred in connecting to PRIMHD and the Health Network. There are two cost areas to be aware of: installation costs and ongoing costs (the following approximate network costs are based on current costs at 19 March 2010).

Installation costs: An initial one-time installation will cost up to \$435, depending on which network service is chosen and the length of the contract.

This involves obtaining a broadband internet connection, as well as suitable computer hardware and software for your business. You will also require a digital certificate that provides you with a unique identifier to access the PRIMHD application.

Digital certificates are available at no cost by completing a form you can download from <http://www.moh.govt.nz/moh.nsf/indexmh/healthnetwork-infopack>. You will also need to involve your IT support team, who will likely have a good understanding of your network and consider other issues on your behalf.

Ongoing costs: Usually a monthly fee from \$30 per month, depending on the number of users and sites in your organisation.

Once the installation is done, there is a monthly service charge, normally paid a month in advance. Some vendors offer incentives for the first couple of months to make the deal attractive. Be aware that some service costs are based on the number of sites, and others are based on the number of unique users who will be set up to use the service.

In the case of “per user” service, each potential unique user of the service is set up with a separate user name and costs are calculated accordingly. This type of service better suits smaller NGOs (with five users or less). Larger NGOs would generally be better choosing a service based upon “per site” charges.

Approaching a network service vendor

The vendors of accredited network services as at 1 March 2010 include Telecom, TelstraClear and HealthLink. They offer a range of products or secure network options for you to choose from. These products have all been accredited for connecting to the Health Network.

Network Service	Vendor	Contact Details
SecureMe for Health	Telecom	0800 48 44 65
SecureIT	HealthLink	0800 288 887
TCL Private IP	TelstraClear	0508 555 500
TCL Health Remote	TelstraClear	0508 555 500

Some vendors offer a discount to NGOs who exclusively use their services. This discount should not be invalidated by selecting a secure access service from another vendor where that service is not based upon a firewall modem (refer to the overview table above).

Please note the Ministry of Health cannot recommend a service or a vendor to you, as this is an independent commercial decision for the NGO to make. We recommend you discuss your requirements directly with the network vendors and your IT support service provider when considering your secure network requirements.

If you need more information about secure network costs, please contact your NGO IT support service provider, or your PRIMHD Regional Co-ordinator (for contact details visit <http://www.moh.govt.nz/moh.nsf/indexmh/primhd-contact>), or visit <http://www.moh.govt.nz/moh.nsf/indexmh/primhd-ngos>.