

Bay of Plenty DHB MENTAL HEALTH AND ADDICTIONS CO-EXISTING PROBLEMS ACTION PLAN

Objective	Action	KPI	Responsibility	Completion Time frame	Update July 2011
Policy & practice are CEP responsive	<ul style="list-style-type: none"> Enable CEP responsive through, contracting & monitoring Alignment of all policies & procedures to reflect CEP objectives Any door is the right door 	<ul style="list-style-type: none"> Provider contracts are aligned to CEP expectations Service policy is orientated to the clients journey 	<ul style="list-style-type: none"> P&F Service & Quality Mgrs Sector wide 	<ul style="list-style-type: none"> 2011 2012/2013 	Job descriptions and relevant documentation have been aligned to incorporate CEP
Documented Pathway across the continuum	<ul style="list-style-type: none"> Cross sector process mapping to develop a documented pathway Evaluate effectiveness Cross sector consumer family satisfaction service / survey is developed Consumer / family whanau participate in the development of a documented pathway Hub & Spoke model is developed 	Client access is measured by: <ul style="list-style-type: none"> Qualitative analysis PRIMHD data Case load reporting In-house file audits Contract audits Consumer, Family whanau Survey 	<ul style="list-style-type: none"> Midland RN Director, Matua Raki, Werry Centre & P&F P&F & Midland WFC 	<ul style="list-style-type: none"> 2011/2012 2015 	This process planned for early 2012

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Services promote client centred treatment and recovery	<ul style="list-style-type: none"> ▪ Develop relationships with organisations around CEP across the sector to align with: <ul style="list-style-type: none"> ○ Whanau Ora ○ Peer-based advocacy services 	<ul style="list-style-type: none"> ▪ All providers participate in the CEP development and ongoing monitoring 	<ul style="list-style-type: none"> ▪ P&F 	<ul style="list-style-type: none"> ▪ Ongoing 	Regular AOD Networking offers dedicated opportunity for networking around CEP BOP day a for

Goal 2: Service Development – services need to be responsive to CEP and to work towards being CEP capable					
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Review of specialist FTE	<ul style="list-style-type: none"> ▪ Review current FTE / need / reconfiguration ▪ Aligning CEP capable criteria to MRN qualifications project ▪ Develop a shared definition of CEP Enhanced Practitioners / CEP capable staff ▪ Explore expectations and scope of CEP Enhanced Practitioners role 	<ul style="list-style-type: none"> ▪ CEP specialists are employed across the sector ▪ Capture of outputs ▪ Non-clinical staff are provided with training, skills, coaching and co-working 	<ul style="list-style-type: none"> ▪ P&F ▪ Service Mgrs and Midland WFC 	<ul style="list-style-type: none"> ▪ 2011 ▪ 2012/1015 	Recruitment for dedicated vacancies have commenced
Developing of comprehensive local and regional plans & strategies to increase CEP awareness	<ul style="list-style-type: none"> ▪ BOP plan is developed and implemented ▪ Midland Regional Plan developed and implemented 	<ul style="list-style-type: none"> ▪ All providers are involved in the development and implementation of the plans 	<ul style="list-style-type: none"> ▪ BOP focus group/stake holders ▪ Midland RN Director & P&F 	<ul style="list-style-type: none"> ▪ 2011 ▪ 2010 	BOP has a plan in place Completed

Goal 3. Integrated systems of care –systems are to acknowledge and incorporate CEP approaches						
<i>Objective</i>	<i>Action</i>	<i>KPI</i>	<i>Responsibility</i>	<i>Completion Time Frame</i>	<i>Update July 2011</i>	
Services are responsible for ensuring systems acknowledge & incorporate CEP	<ul style="list-style-type: none"> ▪ Teams are CEP capable (supervision, professional development, MDT/Case Management) 	<ul style="list-style-type: none"> ▪ CEP formulation is integrated ▪ PRIMHD CEP reporting informs the sector ▪ Supervisors are CEP skilled ▪ Individual Professional Development Plans reflect CEP objectives 	<ul style="list-style-type: none"> ▪ Managers & Staff sector wide 	<ul style="list-style-type: none"> ▪ Ongoing 	Senior clinical staff are CEP capable and offer ongoing training and support to other staff across both the CADS and CMH service	
Service leaders collaborate	<ul style="list-style-type: none"> ▪ Identify & review opportunities of using existing forums to integrate CEP good practice: <ul style="list-style-type: none"> ○ Primary ○ MH ○ AoD ○ CAMHS ○ MHSOP 	<ul style="list-style-type: none"> ▪ Improved responsiveness to client, family whanau ▪ Improved relationships between providers 	<ul style="list-style-type: none"> ▪ Forum leaders 	<ul style="list-style-type: none"> ▪ 2011/2012 	Regular BOP AOD Networking day offers a dedicated opportunity for networking around CEP	

Goal 4: Workforce Development – a highly skilled workforce that is CEP responsive and effective					
<i>Objective</i>	<i>Action</i>	<i>KPI</i>	<i>Responsibility</i>	<i>Completion Time Frame</i>	<i>Updated July 2011</i>
Service support training initiatives provided nationally, regionally & locally	<ul style="list-style-type: none"> ▪ Implement national initiatives ▪ Implement regional initiatives ▪ Identify additional workforce initiatives ▪ Take advantage of Scholarships: <ul style="list-style-type: none"> ▪ Diploma CEP ▪ Workforce Centres scholarships ▪ Henry Bennett post graduate scholarships ▪ Midland Regional Network scholarships 	<ul style="list-style-type: none"> ▪ Increase in number of staff trained ▪ Postgraduate training increased ▪ Increased uptake in relevant training ▪ Evaluation of training effectiveness is undertaken 	<ul style="list-style-type: none"> ▪ P&F ▪ Matua Raki ▪ WF Centre ▪ Midland WFC ▪ Sector 	Ongoing	<p>Staff are supported to engage in post graduate CEP study within the service.</p> <p>Ongoing attendance at other CEP related training by staff</p>